

Refund Policy

Thank you for using **JOBDADDY.LK**. We value your satisfaction and strive to provide you with the best digital experience possible to find the Good People and the Good Jobs. We strive to ensure your satisfaction with our digital services. If you are not entirely satisfied with the service received, we're here to help.

Refund Eligibility

We offer refunds for our digital services within 7 days of the payment date. To be eligible for a refund, your request must meet the following criteria:

- **Technical Issues:** If encounter technical issues that prevent customers from accessing or using our digital service effectively and we are unable to resolve them within a reasonable timeframe.

Non-Refundable Circumstances

Refunds will not be provided in the following circumstances:

- **Change of Mind:** If you have simply changed your mind or no longer require the digital service.
- **Abuse of Service:** If we determine that the request for a refund is due to abuse or misuse of our digital service.

How to Request a Refund

To request a refund, please contact our customer support team at hi@jobdaddy.lk / support@jobdaddy.lk within the specified refund period. Please provide the following information:

- Your name / Company name (if applicable)
- Reference number
- Payment Reference (if any)
- Reason for the refund request
- Any relevant details or evidence to support your request

Refund Process

Once your refund request is received and approved, we will process the refund within 7 business days. The refund will be issued to the original payment method used for the purchase.

Contact Us

If you have any questions about our Refund Policy or need further assistance, please don't hesitate to contact us by email at hi@jobdaddy.lk / support@jobdaddy.lk.

Effective Date

This Refund Policy was last updated on 25/03/2024.